



TCI EXPRESS

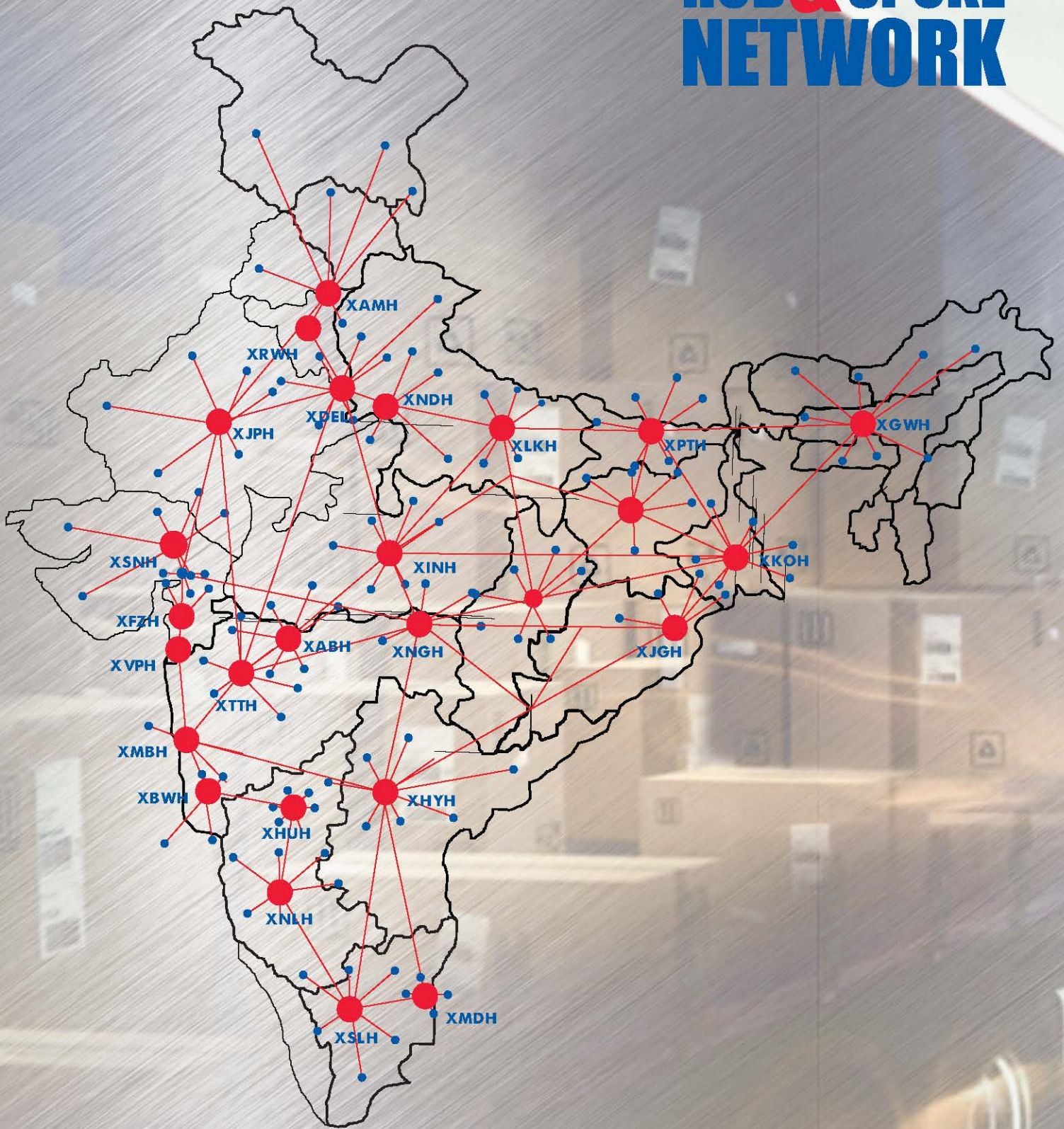
LEADER IN EXPRESS



INDIA'S LARGEST & FASTEST EXPRESS DELIVERY COMPANY



HUB & SPOKE NETWORK



28 Sorting Centres



51 Air Gateways



3500 Committed Professionals



40,000+ Pickup & Delivery Locations



5,000 Express Support Vehicles



API Integration For Customers



Vast Network Covering All Pin Codes Pick up and Delivery

BUSINESS PROFILE

TCI Express is a Leader in Express distribution in India. TCI Express has an unparalleled experience and deep domain expertise that enables to offer its customer customized solutions for express delivery. TCI Express has created a robust Hub and Spoke infrastructure with more than 800+ owned centres PAN India and covering more than 40000 pick up and delivery point for an effective Express Distribution System. TCI Express ensures that every shipment booked at the contact point with the customer located at the first mile to the end of the last leg is delivered, timely and professionally.

TCI Express has strengthened a vast PAN India loyal and satisfied customer base.



OUR MISSION

TCI EXPRESS
LEADER IN EXPRESS

MISSION

- L** *LOVED BY CUSTOMERS IN INDIAN AND INTERNATIONAL MARKETS*
- E** *EXPRESS MULTIMODAL FASTEST COMPANY*
- A** *ALWAYS AHEAD OF THE REST IN SPEED AND PROFESSIONALISM*
- D** *DELIGHT OUR CUSTOMERS EVERY TIME*
- E** *EXCELLENCE IN SERVICE USING THE LATEST IN TECHNOLOGY*
- R** *RELIABLE TO ALL OUR CUSTOMERS AND RESPECTED BY ALL OUR STAKEHOLDERS*

TCI EXPRESS LIMITED

OUR VISION

TCI EXPRESS
LEADER IN EXPRESS

VISION & QUALITY POLICY

OUR VISION

TCI EXPRESS should be a customer oriented, multi-technology, multi-specialist transport system in the Indian and International markets, with a proven commitment to excellence in every facet of activity and pursuit of value based policies to satisfy aspirations of society, customers, vendors, employees, shareholders and the transport industry.

हमारा ध्येय

टीसीएक्सप्रेस एक ग्राहक-केंद्रित, बहु-प्रौद्योगिकी, बहु-विशेषज्ञ परिवहन प्रणालियों के संयोजन वाली कंपनी है जो उत्कृष्ट, शक्ति, विश्वसनीयता, कर्मचारियों, सेवादाताओं तथा परिवहन उद्योग की भागीदारियों को तृप्त करने के लिए, अपनी प्रमुख प्रतिस्पर्धियों में अग्रणी स्थिति प्राप्त करने के लक्ष्य-समय मूल कार्यालय नीतियों को अपनाते पर जोर देती है।

QUALITY POLICY

To provide effective, reliable and on time express delivery services through continuous development of human resources, operational systems, information technology and infrastructure, while adhering to the best Quality Management System for customer's delight.

गुणवत्ता नीति

ग्राहक की खुशी के लिए सभी गुणवत्ता प्रदान करने का प्रयत्न करते हुए मानक संभालना, संयोजन प्रणाली, सूचना प्रौद्योगिकी और बुनियादी ढांचे में निरंतर निवेश के जलन से प्रगति, निरंतरता और समय पर सेवा प्रदान करने को प्रयत्न करना।

TCI EXPRESS LIMITED

SERVICE OFFERING



SURFACE EXPRESS

Key differentiators

- Express pick-up and delivery in India at 40,000 locations
- IT interface with customers
- Sunday and holiday deliveries
- Door-step pick-up and delivery, multi-modal service
- GPS enabled fully containerized fleet
- Day definite Delivery
- Value Added Services
- (COD/FOD/DACC/ODA/POD)
- Multi-location delivery process
- Customized transit-based policy



E-com EXPRESS

Key differentiators

- Vendor to warehouse and inter warehouse
- Fulfilment centre to last-mile
- Intra-city distribution
- Cash collection on delivery
- API interchange for transparent end to end visibility
- Linkage between Order and Docket number



COLD CHAIN EXPRESS

Key differentiators

- Temperature Controlled transportation through FTL and Milk Run
- Temperature Controlled transportation in Secondary transportation
- Vehicles readily available from 1 Ton to 18 Ton
- GPS and Tracer enabled vehicle with easy access to track temperature and vehicle location



RAIL EXPRESS

Key differentiators

- Cost effective with fastest TAT compared to Air Deliveries
- Options of Door-Door or Station-Station
- Efficient handling of Bulk Shipments
- Multi-modal Service, to maximize reach
- Break bulk and Full Rake movement



AIR DOMESTIC EXPRESS

Key differentiators

- Door-to-door service
- Port-to-port service
- Multi-modal service
- Enduring arrangement with domestic carriers
- Strategic alliance with multiple carriers
- Customized Pick-up/Delivery options



AIR INTERNATIONAL EXPRESS

Key differentiators

- Pick-up from exporter's premises arranged for port-to-port shipments
- Value-added service (ADcode registration, country of origin certificate, legislation of documents, fumigation, GSP certificate)
- Expertise in handling heavy commercial shipments (both import and export)
- Provides customised pricing based on transit times



C2C EXPRESS

Key differentiators

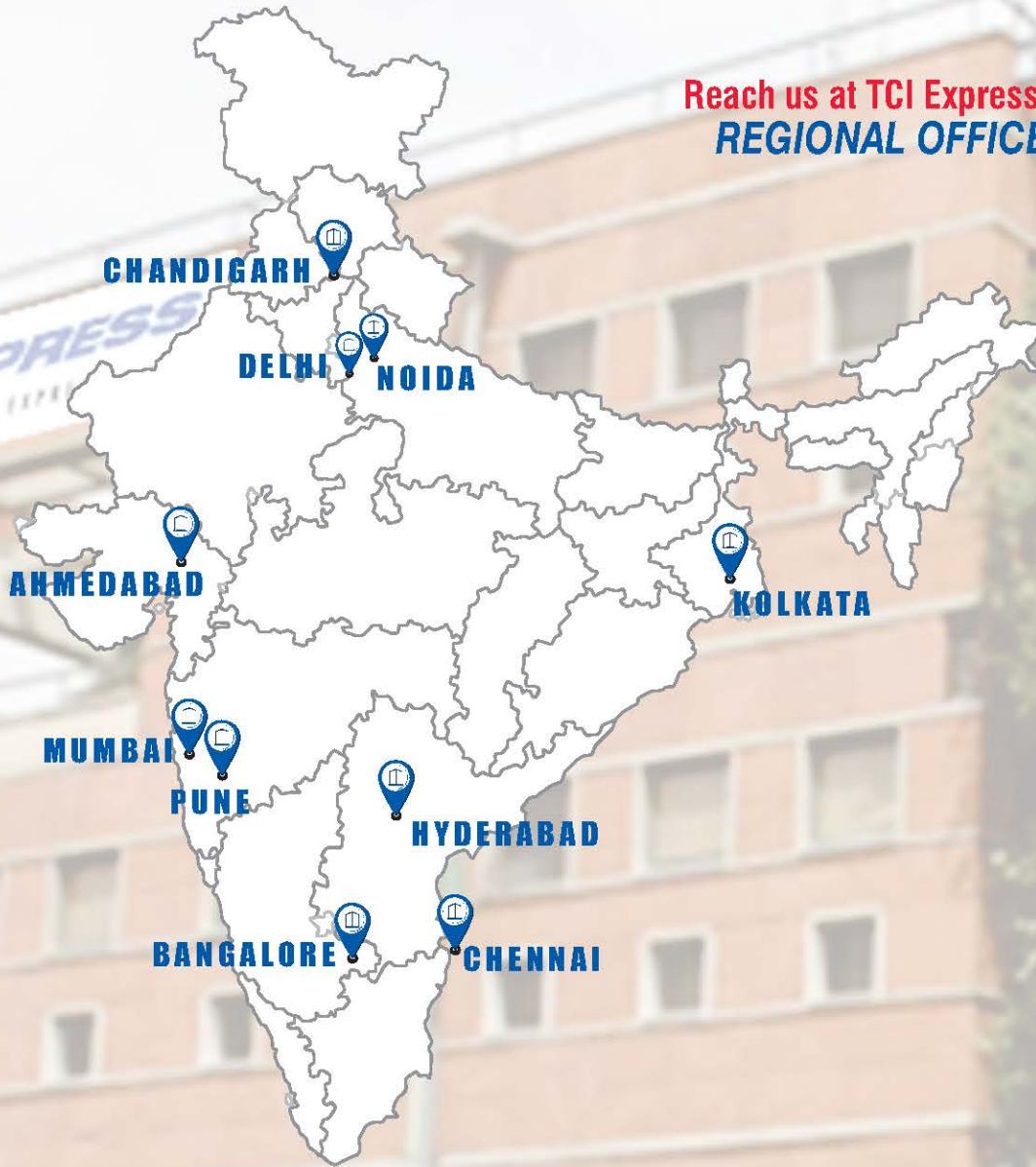
- End to End Transportation
- Multi Location Delivery & Pick up
- Movement of high value cargo
- GPS Enabled vehicle to for tracking
- Single point of contact for any query
- Containerized vehicle readily available 32 ft. & 24 ft.



TCI EXPRESS

LEADER IN EXPRESS

Reach us at TCI Express Ltd.
REGIONAL OFFICES



- Ahmedabad** : TCI House, First Floor, Outside Astodia Gate, Near HP Petrol Pump, Juna Lathi Bazar, Ahmedabad - 380022 | E-mail : xaro@tciexpress.in
- Bangalore** : TCI House, 57/58 2nd Cross, Kalasipalayam, New Extn., Bangalore - 560002 | E-mail : xbro@tciexpress.in
- Chandigarh** : Transport Nagar, Sector 26, Plot No. 21, Chandigarh - 160019 | E-Mail : xnro@tciexpress.in
- Chennai** : Old No. 29, New No. 92, IVth Floor, Gee Gee Crystal, Dr. Radha Krishnan Salai, Mylapore, Chennai - 600004 | E-mail : xcro@tciexpress.in
- Delhi** : 625/626, 6th Floor, DLF Prime Tower, Okhla, Phase-I, New Delhi-110020 | E-mail : xdoro@tciexpress.in
- Hyderabad** : Flat No 306-307, 3rd Floor, Ashoka Bhoopal Chambers, Sardar Patel Road, Opposite Anand Theatre, Near Standard Chartered Bank, Secunderabad, Hyderabad - 500003 | E-mail : xhro@tciexpress.in
- Kolkata** : TCI House, P-4, New C. I. T. Road, 5th Floor, Kolkata -70007 | E-mail : xkro@tciexpress.in
- Mumbai** : 807, Windfall Tower, Sahar Plaza Complex, J B Nagar, Andheri (East), Mumbai - 400059 | E-mail : xmro@tciexpress.in
- Noida** : TCI EXPRESS LTD., B-94, Phase- 2, Sector 81, Near Nangla Choek, Noida - 201305 | E-mail : xuro@tciexpress.in
- Pune** : Plot No. 27, Joublee Godown, Behind Bajaj Auto, Thermax Chowk, Ajanta Nagar, Chinchward, Pune - 411019 | E-mail : xpro@tciexpress.in

CORPORATE OFFICE

TCI EXPRESS LIMITED

TCI House, 69 Institutional Area, Sector-32, Gurugram - 122001, Haryana, India,

Phone: +91-124-2384090-94, **E-mail:** info@tciexpress.in

Web: www.tciexpress.in , **Toll Free No.:** 1800 2000 977